

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 23rd day of January 2018
In C.G.No:210/ 2016-17/Kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Smt. J. Nagamunemma,
C/o. J. Pedda Venkata Subbaiah,
3/71-A,
Venkateswarapuram,
Madhavaram,
Kadapa-Dist

Complainant

AND

1. Assistant Engineer/O/Siddavatam
2. Assistant Divisional Engineer/O/Ontimitta
3. Divisional Engineer/O/Rajampeta

Respondents

ORDER

1. Smt.J. Nagamunemma W/o. J.Venkata Subbaiah of Venkateshwarapuram, Madhavaram, Siddavatam (M) presented a complaint through post and the same was registered as C.G.No.210/2016-17. The complainant in her complaint has stated that though she has not requisitioned for extension of supply to her house when she was away from the village, the electricity department people have released service No.1204 in the name of A. Lakshmi Devi . She has requested to arrange to dismantle the domestic service unauthorizedly extended to her house in others name.
2. The Respondents 1,2 and 3 in their written submissions have explained that Smt. A. Lakshmi Devi resident of Madhavaram -I Siddavatam (M) has applied for a new electrical service to her house bearing D. No. 3/76-1. While applying for the new service she has furnished a copy of the Panchayat Board house tax receipt for the year 2015-16

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DESPATCHED
DATE
30/1/18

o/c

along with no objection certificate issued by the Panchayat Secretary Grampanchayat and copy of the Aadhar Card. As per the existing practice and rules in vogue, a new service connection was released in the name of Smt. A. Lakshmi Devi on 17.07.2016 with HSC No. 2345355001204. In the mean while the present complainant, i.e. Smt. J. Nagamunemma filed a complaint under MEEKOSAM on 17.10.2016. A reply was submitted to the District Collector through SE/O/Kadapa on 05.11.2016. The Complainant has filed the complaint duly furnishing house tax receipt for the year 2012-13, whereas Smt. A. Lakshmi Devi has submitted the tax receipt for the year 2015-16 which is the latest one and confirmed that Smt. A. Lakshmi Devi is the present owner of the house. The Respondents have further submitted that Smt. A. Lakshmi Devi after knowing that Smt. Nagamunemma has filed a complaint to the District Collector to dismantle her service connection furnished a representation on 25.10.2016, the request not to disconnect her service without her knowledge. The said Smt. A. Lakshmi Devi had also enclosed a copy of the agreement in support of her claim that she has purchased the house from the complainant on 04.11.2013. She has also produced a confirmation certificate issued by the Secretary, Gramapanchayat, Madhavaram. Finally the Respondents have made it clear that the complainant does not have any right on the house property and hence requested to reject the complaint.

3. On perusal of the averments made by the Respondents together with the documents, it is observed that the Respondents have rightly released the service in favour of Smt. A. Lakshmi Devi based on the house tax receipts issued by the Panchayat for the year 2015-16 and the no objection certificate furnished by Smt. A. Lakshmi Devi from the Secretary, Gramapanchayat. The complainant is claiming the title of the house which does not fall under the purview of this Forum. If such is the grievance the complainant is advised to proceed against Smt. A. lakshmi Devi by filing a civil case, if she so desires.

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4. In view of the above observations the complaint is dismissed as the same is bereft of merits.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 23rd day January 2018.

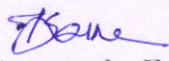
Sd/-
Member (Finance)

Sd/-
Member(Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.